

Language courses

Tourism



For those who work in the tourism or hotel industry and are in contact with customers, guests and colleagues from all over the world and who regularly use a foreign language.

- Customer care (e.g. check-in & directions) and handling of inquiries (e.g. reservations & rebooking)
- Handling complaints and claims
- Relevant technical terms for housekeeping (cleaning, maintenance, ordering of supplies, ...)
- Everyday communication for tour operators (e.g. presenting travel concepts & conducting sales talks)
- PLUS: Course materials in the cost-free CL: Cloud



For further information about this course please
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or use our [contact form](#)